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JAIBOW HOUSE 36 DUNFORD ROAD HOLMFIRTH HD9 2DP

## **f 3**JAIBOWCAMPERS

## CAMPER VAN RENTAL PRICE LIST

MONTH	LONG WEEKEND FRI-MON	1 WEEK	10 NIGHTS
January	£325	£625	£780
February	£325	£625	£780
March	£350	£680	£800
April	£360	£720	£900
May	£380	£750	£950
June	£400	£895	£1170
July	£410	£895	£1170
August	£410	£895	£1170
September	£400	£895	£1170
October	£370	£650	£920
November	£300	£630	£895
December	£300	£630	£895

- A minimum of three nights is required in order to book a stay with Jaibow.
- A 50% deposit is payable up front if holiday is more than 6 weeks away, otherwise full payment is required.
- A refundable security deposit of £750 is payable 4 days prior to commencement of rental.

## CAMPER VAN RENTAL FAQS



We know that you may have questions for us, so here a few frequently asked one's, if you can't find an answer on here please do not hesitate to call/email us and we'll be happy to help with any queries.

## What extras are provided with the campervan itself?

We here at Jaibow want you to have the best holiday and to feel at comfort throughout

- We provide you with all your kitchen utensils / plates / cutlery / pots & pans
- We provide cleaning products for the kitchen
- We provide you with gas
- We provide you with a Cadac BBQ All free of charge

## There are also extras available for a fee

- Towels	£5
- Blankets	£5
- Bedding	£40
- Camping chairs x2	£10
- Camping table	£10
- Shoe rack	£5
- Awning	£45
- Portable toilet	£15
- Pizza stone	£5

## Is insurance covered in my camper hire?

Yes, fully comprehensive insurance is included with an excess of £500.00  $\,$ 

## Is breakdown cover included?

Yes standard breakdown cover is included when you hire our campervans.

## Can we add a driver?

Yes additional drivers can be added for an extra  $\mathfrak{L}20.00$  per person.

## What do I need to bring when I collect the campervan?

Other than your luggage of course?! The other things you need to make sure you bring along with you are a fully valid driving license and two proof of address documents – these must be within 90 days and can be the likes of utility bill, bank statement and mortgage statement.

## Can I bring my pet?

Unfortunately, we do not allow pets in our campervans.

## Is smoking allowed?

We do not tolerate smoking in our campervans and we also ask that if you are going to smoke the van door is shut whilst outside.

## Do you provide gas bottles?

No we don't because you don't need one!

## How does the gas/electric/water work?

Here at Jaibow we have an underslung LPG tank which runs – an external BBQ point, night heater and the two gas rings in the kitchen. This tank would last at least a week should you be using all these appliances every day – cool right?!

All our vans have a split charge leisure battery system, meaning whilst you're driving the leisure battery is being charged from the vehicle. Once on site you can use the lighting/usb points/sink/fridge - all of which are powered by the leisure battery. Should you need to use 240v sockets in the camper you would need to plug the van itself into the electric hook up on site, this also then keeps your main battery's charged up.

We provide a 10litre fresh water container that supplies the cold water to the tap in the campervan. When it's running low you can re fill your container at the sites water fill up points (please make sure you check that it is drinking water you fill up with!)

## What does the campervan need to be returned like?

We would be super pleased if you could return the van as you found it, clean and tidy! We also would ask you to fill the fuel tank back to full. If there are any damages or faults we find this will be taken from the deposit.

## Is there a limit on the number of miles?

There is not a set limit on miles however we do ask if you are taking the van out of England to inform us before you take the van.

# CAMPER VAN RENTAL RESERVATIONS, TERMS & CONDITIONS



## Reservations

Please email us at rentals@jaibow.co.uk to make your booking. We will send you a PayPal request to make the payment

- Your reservation will only be confirmed once we have received your booking deposit.
- A confirmation email will be sent to you once booked.
- We will request your ID and driver information for the insurance three weeks before your hire.

## **Driver Information:**

Drivers must be ages 25-75. Three weeks prior to your adventure, we will ask you to send us the following documentation for our insurers (alternatively you can notify of us what you are bringing to check it complies and bring with you on the day.)

On departure day we request that ALL drivers bring with them Driver's Photo ID Full Driving License.

- The main driver: Utility bills from 2 separate utility companies less than 3 months old from the start of the campervan hire date showing name and address of Main driver (a water bill, gas, electricity, landline phone bill, council tax bill are all acceptable but we cannot accept mobile phone, internet or TV license. If two of these are unavailable, we can also accept a bank or credit card statement.
- UK Driver only a unique driver licence code is now needed by insurers now due to the paper counterpart licence being phased out. The hirer must visit the following link(GOV UK LINK) one month prior to campervan rental dates to generate the code and pass it onto us here at Jaibow Leisure.

## Pick Up:

Here at Jaibow we want you to pick up your campervan in the best condition therefor our pick up/departure time is 2pm. Our drop off time is 11am – If you have any queries about this please don't hesitate to discuss the times with us, if there are no rentals that day leeway can be discussed, we understand each individual has different needs for their holidays and will always try accommodate to the best of our availability.

## **Security Deposit And Insurance**

- A refundable security deposit of £750 is payable 4 days prior to commencement of rental.
- The security deposit will be returned seven days from the return of the vehicle automatically unless there are any issues with the vehicle. We will notify you of any deductions to be made from the security deposit for any damages to vehicle, breakages or unforeseen traffic offences.
- Drivers must have held a UK license for 2 years or more.
- Drivers must not have been suspended in the last 3 years
- Drivers have not been involved in more than one fault incident within the last three years
- Driver has no more than two convictions with a maximum of 3 points per conviction
- Driver has not obtained a BA.DD or UT conviction
- Comprehensive Vehicle insurance is included.
- RAC Breakdown roadside assistance is included.

## THE JOYS OF CAMPING!



## What to expect from camping?

I bet when you first think of camping – you imagine yourself in and amongst the trees and wilderness, just you and your camper nothing but nature in between you! It sounds cosy doesn't it, we've definitely got you covered if that's your scene. However if you are choosing a camp site you may be glad of us to tell you ... that most campsites are far more structured than that now. You will have facilities close by to wash up & freshen up! Some campsites depending on the type will have activities, clubs for younger ones and sometimes pools.

When you arrive at your campsite you'll probably notice the layout – you will have most likely picked your pitch before you booked (at the stage of picking your pitch you will usually choose whether you need an electric hook up or not, these will be different costs). Your pitch will allow you the space to park up and arrange your outside furniture (depending on size). It is also likely you will have some camping neighbours close by too.

## What pitch would be best for me to choose?

When choosing your pitch keep in mind what you need as an individual/family to make the best out of your holiday. A fully serviced pitch means that in most cases you will have an electric hook up point. In some campsites you have the option of hard standing (gravel) and grass pitches – the hard-standing ones more often than not are always fully serviced pitches. Grass pitches are also available fully serviced, however you may want to keep in mind (especially in England) the weather, regarding getting your van off and on these pitches as it may sometimes be difficult if it's muddy/flooded. You might want to bring along some flip flops or footwear to keep outside the camper instead of trailing it in, take some shoes just for indoor the camper to avoid it getting muddy.

The other option is just your pitch! If you fancy doing the full experience with no electric hook up point then this is also available, again it all depends on the experience you want to make it!

## How the electrics work on site?

Having electric hook up points on sites means you can still have gadgets by your side on this trip. The 3 pin sockets inside the campervan allow you to plug in your normal 240v appliances. Don't forget our campervans do have a leisure battery that can power the normal USB points in the campervan.

## Arrival

Please bear in mind campsites can differ however the general arrival procedure is usually the same set. There is usually a reception/shop possibly at the entrance and some may have a barrier. Park up and go introduce yourself – here they may give you a map of the campsite and explain where things are! They may also give you a key card if there is a barrier upon arrival. They can there allocate your pitch and show you to it alongside showing you where the hook ups are and all the facilities i.e water points etc.

## What to expect from camping facilities?

You might be thinking what on earth can camping facilities be like?! In fact, most campsite facilities are clean and modern with a cleaner regularly attending them. You may have portable toilet with you, but you also may prefer to use the sites toilets. Your shower and toilet cubicles in most campsites are kept separately. We advise you take a large wash bag with you for your trip, this way you can fit everything you need to carry over with you and your towel & flipflops (definitely a must whilst on a camp site). Facilities can vary on each campsite so make sure that you look up your campsite properly prior to setting off! Some may have hairdryers etc and some may not – again do not worry if you have a travel hairdryer 12V you can use your leisure battery for this!

## What to cook and take with us?

I mean if you're not eating out every night, we'll take it that you're going to be enjoying the fresh air and the real feal for camping which means al fresco! Remember when you're camping you are going to be carrying your washing up to the facilities, so we'd say minimalistic is better! Without the obvious one which is a good old BBQ of course... it can be gas or disposable! Great things to cook for camping are pasta dishes super easy and filling and it also doesn't take long, rice dishes as well are super easy to mix with any of your favourite veg or meat! Don't forget that unlike the fridge you may be used to at home it's going to be significantly smaller so we suggest you don't stock up too much for your journeys - instead grab things as you go and reduce your waste, the last thing you want is food that doesn't fit in the fridge and is money down the drain! Finally - I'd recommend some marshmallows, chocolate and strawberries to get that real camping feel!

## Enjoy

Last but not least the main tip is to enjoy yourself, camping is such a different experience, it is what you make of it come rain or shine and in our Jaibow campers we are sure you'll have an amazing time! So grab your case and pack your walking shoes, it's time for your next adventure.

